

Business Continuity Software

DATA SHEET



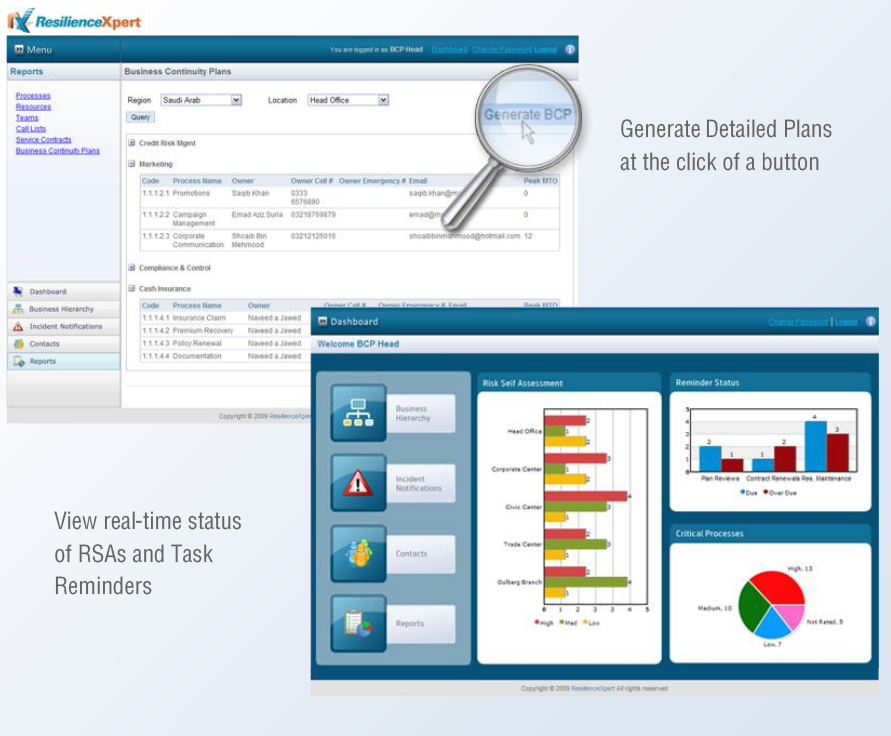
ResilienceXpert is a Business Continuity Management System for both mid-sized businesses and large enterprises. The system documents and manages the critical recovery information following the industry's best practices and standards prescribed by BS25999 and Business Continuity Institute's Good Practice Guidelines - allowing organizations with little or no prior experience with continuity planning to have an effective BCP system in place.

Benefits

- ✓ Follows the guidelines set by Business Continuity Institute & BS25999 standard
- ✓ Tree based navigation allows instant access to critical recovery information
- ✓ Standardized plan template ensures that all the plans follow a consistent format
- ✓ Features a relational database at its core that provides a secure repository of plan data and ensures that the information always stays up-to-date
- ✓ Management dashboard provides real-time status of RSAs and Task Reminders
- ✓ Provides comprehensive risk management by enabling each business unit to identify, assess, prioritize and resolve risks
- ✓ Reminders and notifications via SMS or email ensure timely compliance
- ✓ Web based architecture facilitates organization wide access and offsite deployment of your plans and recovery information
- ✓ Provides an environment for cross-functional teams to collaborate efficiently and effectively

One Click BCP Generation

ResilienceXpert ensures that all your Business Continuity Plans are just a click away when ever and where ever you need them.



Generate Detailed Plans at the click of a button

View real-time status of RSAs and Task Reminders

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Features

Relational Database: No matter if an employee's phone number is changed or there has been a major organizational restructuring, you can be confident that there will be a single point of change and all your plans and recovery information will stay up to date.

Dynamic Organizational Hierarchy: Provides an easy-to-use and extremely dynamic tool to build your organization's business hierarchy. Define your organization into four types of business units: region, location, department and process.

Contact Management: Comprehensive contact management allows you to store information of both internal employees and external service providers along with details of their respective organizations.

Call-Lists and Teams: Create call-lists for various business units and use them in the event of a disruption and for sending notifications. Form teams at different levels of organization, appoint team-lead and assign responsibilities.

Resource Library: Identify resource requirements for each business unit and maintain the list of critical resources with their RTO (Recovery Time Objective) and scheduled maintenance dates.

Critical Process Information: Documents all the necessary and critical information of your business processes as required by industry standards.

- ▣ Define process owner and key personnel
- ▣ Identify process participants
- ▣ Define peak/off-peak MTPD (Maximum Tolerable Period of Disruption)
- ▣ Specify financial, regulatory and reputational impact ratings

Service Contracts: Store information of critical service contracts; scope of service, expiry date and vendor's contact persons at 3 levels.

Plan Management: Efficiently develop and maintain up-to-date continuity plans.

- ▣ Simple to follow 3 step plan wizard

- ▣ Define plan execution in the form of action steps with assigned responsibilities and required resources
- ▣ Attach reference documents or SOPs to your plan

Task Reminders: Sends automatic reminders via email or SMS to responsible personnel when contract renewal, plan revision and resource maintenance is due.

Risk Self Assessment: Provides comprehensive risk management by enabling each BCP coordinator to identify risk and issue an RSA stating the actions required to mitigate it with a defined completion date. RSAs follow a proper authorization workflow.

Incident Notifications: Send email messages or SMS to contacts instantly using the predefined call-lists.

Compiled BCP: Compiles a complete BCM document for a branch/location containing all the child business units, their call-lists, teams, contracts, resources, plans and attached documents; and generates a single PDF with just a click.

Rich Reporting: Supports decision making by offering a number of powerful reports related to the planning process and makes information available in PDF and other formats for easy distribution and printing.

Accessibility: The application can be deployed on the local intranet or can be hosted on an offsite datacenter for increased safety. Whichever option is used, users throughout your organization can access it through their browser without worrying about their system configurations.

Conclusion

ResilienceXpert is powerful business continuity software that facilitates companies to control and manage risk by planning for their recovery or continuance in the event of an incident. It is designed to streamline the plan development process making it quicker, more efficient and cost effective. It provides organizations with the knowledge and experience to implement an effective Business Continuity Strategy.

For more information, visit our website www.resiliencexpert.com or send us an email at info@resiliencexpert.com.



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